

Service	Total Year to Date			December 2011		
	Total Non Conforming Value	Total Transaction Value	% Non Compliant	Total Non Conforming Value	Total Transaction Value	% Non Compliant
Asset Management Service	484,277.35	5,971,986.27	8%	£46,034.58	£917,273.06	5%
Audit and Performance Improvement	496.23	1,427,650.03	0%	£0.00	£21,620.79	0%
Community Housing & Regeneration	128,012.48	969,948.79	13%	£8,358.50	£267,883.41	3%
HIDS AND Community Safety	200,572.41	1,380,793.22	15%	£1,396.82	£73,598.22	2%
Culture	355,361.87	2,631,437.88	14%	£33,516.71	£303,154.58	11%
Customer Community and Democratic Services	76,398.17	268,046.57	29%	£8,282.92	£11,136.42	74%
Education	1,321,967.04	7,860,835.46	17%	£469,305.82	£2,171,675.82	22%
Financial Services	414,579.81	6,055,623.51	7%	£51,132.51	£609,252.89	8%
Human Resources	11,275.00	586,972.92	2%	£4,815.00	£48,255.19	10%
Information Services	252,206.75	2,125,041.33	12%	£30,348.76	£256,477.20	12%
Legal Licensing and Registrars Service	129,240.19	323,793.39	40%	£11,586.14	£27,541.47	42%
Housing Management	1,843,425.45	27,237,251.30	7%	£92,058.65	£3,685,432.39	2%
Planning	70,409.55	286,448.29	25%	£9,500.00	£43,067.93	22%
Revenues and Benefits	0.00	127,737.01	0%	£0.00	£5,621.32	0%
Childrens Social Care	1,670,931.98	2,126,259.56	79%	£86,429.33	£100,016.38	86%
Social Care	282,131.16	5,062,197.78	6%	£84,145.73	£389,687.05	22%
Swift Interface *5	0.00	16,809,505.96	0%	£0.00	£1,802,023.33	0%
Transport and Street Management	287,497.49	11,662,848.84	2%	£1,947.47	£1,668,789.49	0%
Other (Insurance Accounts)	20,266.48	38,557.45	53%	£2,038.22	£2,038.22	100%
Grand Total	£ 7,554,634.86	£ 92,958,521.01	8%	£940,897.16	£12,404,545.16	8%